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NWI Career Cluster Overview
Information Technology Occupations

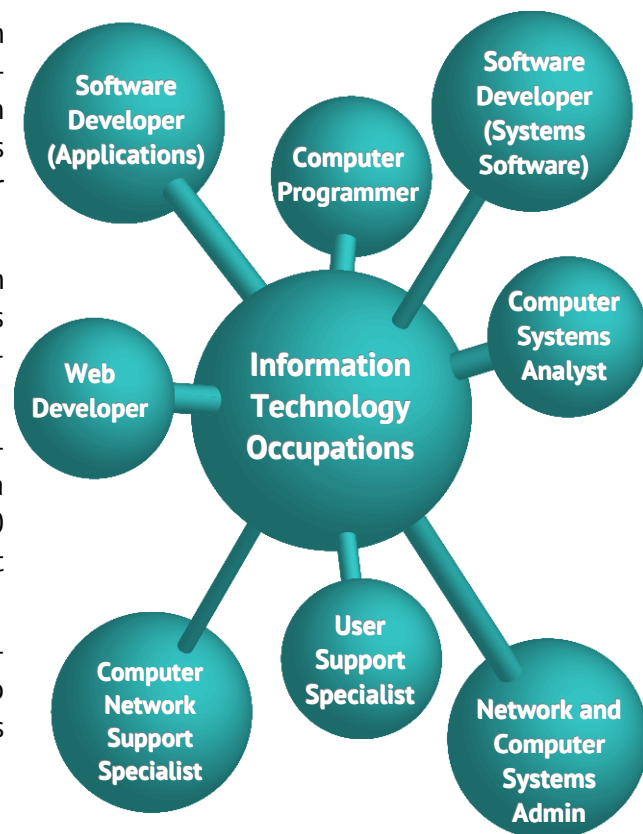| NWI Jobs Now (2017)	Projected NWI New Jobs through 2022	NWI Wage Range (excludes benefits)
2,575	**189**	**$9-$60/hr**

What would I be doing? Information Technology occupations include everyone that works with computers as their primary responsibility, whether that is programming software or maintaining networks for businesses. Common responsibilities may include software development, end-user training and support, network set up and database maintenance.

How much money could I be earning? The high education requirement to participate in this in-demand field means that every occupation can earn good money. Regionally, Web Developers can earn up to $32 an hour, while the top tier of Analysts earn as much as $60 an hour.

Where would I be working? IT Occupations can be found not just in related industry businesses but also in (or contracting with) any organization with its own network or computer system.

Is this a growing field? This field already employs over 2,500 people in Northwest Indiana and is expected to grow 7.3% through 2020 with 189 new job openings coming in the next few years.

What skills should I have? Expertise with computers, programming and/or explaining how to use those tools in easily-understandable terms to clients are all skills crucial to success.

Software Developer (Applications)

Computer Programmer

Software Developer (Systems Software)

Web Developer

Information Technology Occupations

Computer Systems Analyst

Computer Network Support Specialist

User Support Specialist

Network and Computer Systems Admin

What education or training do I need? This highly technical field requires specific knowledge so nearly all of these occupations require at least an associate degree for their entry-level positions. WorkOne can help with access to training and scholarships so that you can achieve your goal.

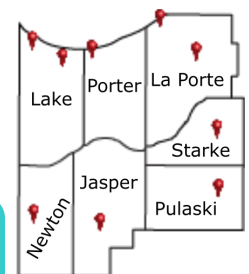| Job Title	NWI Earnings Range	Education and/or Training Required	NWI Jobs (2017)
Computer Systems Analyst	$24-$60/hr	Bachelor's degree	345
Computer Programmer	$22-$57/hr	Bachelor's degree	168
Software Developer (Systems Software)	$17-$52/hr	Bachelor's degree	157
Software Developer (Applications)	$13-$51/hr	Bachelor's degree	277
Network and Computer Systems Administrator	$19-$47/hr	Bachelor's degree	500
Computer Network Support Specialist	$11-$41/hr	Associate's degree	93
Web Developer	$14-$32/hr	Associate's degree	145
Computer User Support Specialist	$9-$33/hr	Some college	796

What else will my employer expect? According to our survey of 100 area employers, the top ten traits that they expect of their employees are:

1. Have a positive attitude
2. Work well with others
3. Follow directions
4. Show up on time
5. Recognize problems and find solutions
6. Manage time effectively
7. Apply good listening skills
8. Be honest and dependable
9. Pass a drug or background test
10. Dress properly and practice good grooming

Sounds great, so what's my next step? WorkOne NWI is your one-stop resource to move forward in your job search and career development, offering the tools and support you need including:

- Skills assessment
- Resume and cover letter writing assistance
- High school equivalency (HSE) prep and testing
- Training programs and workshops
- Access to training scholarships and grants

There are nine WorkOne locations in Northwest Indiana. Call 1-877-607-0680 or visit www.gotoworkonenw.com today to find the one nearest you.

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