



NWI Career Cluster Overview

Information Technology Occupations

| NWI Jobs Now (2019) | Projected NWI New Jobs through 2024 | NWI Wage Range (excludes benefits) |
|---------------------|-------------------------------------|------------------------------------|
| 2,321 | 104 | \$7-\$74/hr |

What would I be doing? Information Technology occupations include everyone that works with computers as their primary responsibility, whether that is programming software or maintaining networks for businesses. Common responsibilities may include software development, end-user training and support, network set up and database maintenance.

How much money could I be earning? The high education requirement to participate in this in-demand field means that every occupation can earn good money. Regionally, User Support Specialists can earn up to \$38 an hour, while the top tier of Analysts earn as much as \$74 an hour.

Where would I be working? IT Occupations can be found not just in related industry businesses but also in (or contracting with) any organization with its own network or computer system.

Is this a growing field? This field already employs over 2,000 people in Northwest Indiana and is expected to grow 4% through 2024 with 104 new job openings coming in the next few years.

What skills should I have? Expertise with computers, programming and/or explaining how to use those tools in easily-understandable terms to clients are all skills crucial to success.



What education or training do I need? This highly technical field requires specific knowledge so nearly all of these occupations require at least an associate degree for their entry-level positions. WorkOne can help with access to training and scholarships so that you can achieve your goal.

Interested in a job you don't see listed? Just ask for more information.

WorkOne can also assist you with training and scholarships.

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| Job Title | NWI Earnings Range | Education and/or Training Required | NWI Jobs (2019) |
|---|--------------------|------------------------------------|-----------------|
| Computer Systems Analysts | \$27-\$72/hr | Bachelor's degree | 374 |
| Computer Programmers | \$18-\$57/hr | Bachelor's degree | 148 |
| Software Developers (Systems Software) | \$22-\$58/hr | Bachelor's degree | 211 |
| Software Developers (Applications) | \$29-\$74/hr | Bachelor's degree | 303 |
| Network and Computer Systems Administrators | \$22-\$58/hr | Bachelor's degree | 429 |
| Computer Network Support Specialists | \$20-\$53/hr | Associate's degree | 119 |
| Web Developers | \$8-\$60/hr | Associate's degree | 114 |
| Computer User Support Specialists | \$14-\$38/hr | Some college | 624 |

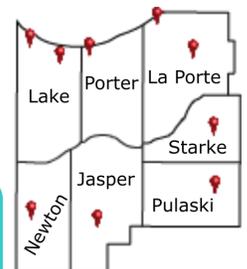
What else will my employer expect? According to our survey of 100 area employers, the top ten traits that they expect of their employees are:

1. Have a positive attitude
2. Work well with others
3. Follow directions
4. Show up on time
5. Recognize problems and find solutions
6. Manage time effectively
7. Apply good listening skills
8. Be honest and dependable
9. Pass a drug or background test
10. Dress properly and practice good grooming

Sounds great, so what's my next step? WorkOne NWI is your one-stop resource to move forward in your job search and career development, offering the tools and support you need including:

- Skills assessment
- Resume and cover letter writing assistance
- High school equivalency (HSE) prep and testing
- Training programs and workshops
- Access to training scholarships and grants

There are nine WorkOne locations in Northwest Indiana. Call 1-877-607-0680 or visit www.gotoworkonenw.com today to find the one nearest you.



The WorkOne System is an equal opportunity program and does not discriminate in the programs and services offered. Auxiliary aides and services are available upon request to individuals with disabilities. The TDD/TTY number is 1-800-743-3333; Relay Indiana is 711.